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<b>APPLICANTS</b> Takaaki Matsumoto, Kobe, JAPAN; Takashi Saito, Kobe, JAPAN; Yoshiyuki Yamashita, Oji, JAPAN; <i>Bl</i>				
<b>** CONTINUING DATA *****</b> <i>NONE</i> <i>Bl</i>				
<b>** FOREIGN APPLICATIONS *****</b> JAPAN 2002-203428 07/12/2002 <i>Bl</i> JAPAN 2003-191822 07/04/2003				
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 11/24/2003</b>				
Foreign Priority claimed <input checked="" type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and Acknowledged <i>Bl</i> <i>Bl</i> Examiner's Signature Initials		<b>STATE OR COUNTRY</b> JAPAN	<b>SHEETS DRAWING</b> 32	<b>TOTAL CLAIMS</b> 12
		<b>INDEPENDENT CLAIMS</b> 3		
<b>ADDRESS</b> 24956				
<b>TITLE</b> Customer relationship management system				
<b>FILING FEE RECEIVED</b> 1010	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	